| DATA FOR EVERY MONTH ENDING |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { S.N } \\ & 0 \end{aligned}$ | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** |  | Average Resolution time (in days) |
|  |  |  |  |  |  | Pending for less than 3 months | Pending for more than 3 months |  |
| 1 | Directly from Investors | 0 | 4 | 4 | 3 |  | Nil | 3 Days |
|  |  |  |  |  |  |  |  |  |
| 2 | SEBI (SCORES) |  |  |  |  |  |  |  |
|  | NSE |  |  |  |  |  |  |  |
|  | BSE |  |  |  |  |  |  |  |
|  | MCX |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| 3 | Stock <br> Exchanges |  |  |  |  |  |  |  |
|  | NSE | 0 | 1 | 1 | 1 | 0 | NIL | 2 Days |
|  | BSE | 0 | 0 | 0 | 0 | 0 | NIL | 0 Days |
|  | MCX | 0 | 0 | 0 | 0 | 0 | NIL | 0 Days |
|  |  |  |  |  |  |  |  |  |
| 4 | Other Sources (if any) |  |  |  |  |  |  |  |
|  | NSDL | 0 | 0 | 0 | 0 | 0 | NIL | 0 Days |
|  | CDSL | 0 | 0 | 0 | 0 | 0 | NIL | 0 Days |
|  |  |  |  |  |  |  |  |  |
|  | Grand Total | 0 | 5 | 5 | 4 | 1 | NIL | 3 Days |


| TREND OF MONTHLY DISPOSAL OF COMPLAINTS ( March- 2024) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| S.No | Month | Carried forward from previous month | Received | Resolved* | Pending** |
| 1 | Apr-22 |  |  |  |  |
|  | NSE | 0 | 2 | 1 | 1 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 1 | 1 | 0 |
| 2 | May-22 |  |  |  |  |
|  | NSE | 1 | 0 | 1 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 1 | 1 | 0 |
| 3 | Jun-22 |  |  |  |  |
|  | NSE | 0 | 0 | 0 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
| 4 | Jul-22 |  |  |  |  |
|  | NSE | 0 | 0 | 0 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
| 5 | Aug-22 |  |  |  |  |
|  | NSE | 0 | 0 | 0 | 0 |
|  | BSE | 0 | 1 | 1 | 0 |


|  | MCX | 0 | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
| 6 | Sep-22 |  |  |  |  |
|  | NSE | 0 | 0 | 0 | 0 |
|  | BSE | 0 | 1 | 1 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
| 7 | Oct-22 |  |  |  |  |
|  | NSE | 0 | 0 | 0 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 1 | 1 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 1 | 1 | 0 |
| 8 | Nov-22 |  |  |  |  |
|  | NSE | 0 | 0 | 0 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| 9 | Dec-22 |  |  |  |  |
|  | NSE | 0 | 2 | 0 | 2 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| 10 | Jan-23 |  |  |  |  |
|  | NSE | 2 | 1 | 2 | 1 |
|  | BSE | 0 | 0 | 0 | 0 |


|  | MCX | 0 | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 3 | 3 | 0 |
| 11 | Feb-23 |  |  |  |  |
|  | NSE | 1 | 2 | 2 | 1 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
| 12 | Mar-23 |  |  |  |  |
|  | NSE | 1 | 1 | 2 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 1 | 1 | 0 |
| 13 | Apr-23 |  |  |  |  |
|  | NSE | 0 | 0 | 0 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 2 | 2 | 0 |
| 14 | May-23 |  |  |  |  |
|  | NSE | 0 | 2 | 0 | 2 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
| 15 | June-23 |  |  |  |  |
|  | NSE | 2 | 0 | 0 | 2 |
|  | BSE | 0 | 0 | 0 | 0 |


|  | MCX | 0 | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
| 16 | July-23 |  |  |  |  |
|  | NSE | 2 | 1 | 1 | 2 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 3 | 3 | 0 |
| 17 | August-23 |  |  |  |  |
|  | NSE | 2 | 0 | 1 | 1 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 4 | 0 | 4 |
| 18 | Sep-23 |  |  |  |  |
|  | NSE | 1 | 1 | 1 | 1 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 4 | 1 | 5 | 0 |
| 19 | Oct-23 |  |  |  |  |
|  | NSE | 1 | 0 | 1 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| 20 | Nov-23 |  |  |  |  |
|  | NSE | 0 | 0 | 0 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |


|  | MCX | 0 | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
| 21 | Dec-23 |  |  |  |  |
|  | NSE | 0 | 0 | 0 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 0 | 0 | 0 |
| 22 | Jan-24 |  |  |  |  |
|  | NSE | 0 | 1 | 1 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 1 | 1 | 0 |
| 23 | Feb-24 |  |  |  |  |
|  | NSE | 0 | 1 | 1 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 2 | 2 | 0 |
| 24 | Mar-24 |  |  |  |  |
|  | NSE | 0 | 1 | 1 | 0 |
|  | BSE | 0 | 0 | 0 | 0 |
|  | MCX | 0 | 0 | 0 | 0 |
|  | NSDL | 0 | 0 | 0 | 0 |
|  | CDSL | 0 | 2 | 2 | 0 |
| Grand <br> Total |  |  | 37 | 37 |  |

Trend of annual disposal of complaints (March- 2024)

| Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
| :---: | :---: | :---: | :---: | :---: |
| 2018-19 |  |  |  |  |
| NSE | - | 16 | 16 | - |
| BSE | - | 4 | 4 | - |
| MCX | - | 1 | 1 | - |
| 2019-20 |  |  |  |  |
| NSE | - | 4 | 4 | - |
| BSE | - | 0 | 0 | - |
| MCX | - | 3 | 3 | - |
| 2020-21 |  |  |  |  |
| NSE | - | 10 | 10 | - |
| BSE | - | 1 | 1 | - |
| MCX | - | 0 | 0 | - |
| 2021-22 |  |  |  |  |
| NSE | - | 2 | 2 | - |
| BSE | - | 0 | 0 | - |
| MCX | - | 0 | 0 | - |
| 2022-23 |  |  |  |  |
| NSE | - | 8 | 8 | - |
| BSE | - | 2 | 2 | - |
| MCX | - | 1 | 1 | - |
| NSDL | - | 0 | 0 | - |
| CDSL | - | 7 | 7 | - |
| 2023-24 (Till the month of March 2024) |  |  |  |  |
| NSE | - | 7 | 7 | - |
| BSE | - | 0 | 0 | - |
| MCX | - | 0 | 0 | - |
| NSDL | - | 0 | 0 | - |
| CDSL | - | 12 | 12 | - |
| Grand Total | - | 78 | 78 | - |

